



K4Community Plus App

How to Call and Chat with Contacts

With K4Community Plus, residents can easily call, video chat, or message fellow residents or linked friends and family members. To learn more about how this works, check out the guides below. **Please note:** Video calls are only available to those with video capable mobile devices.

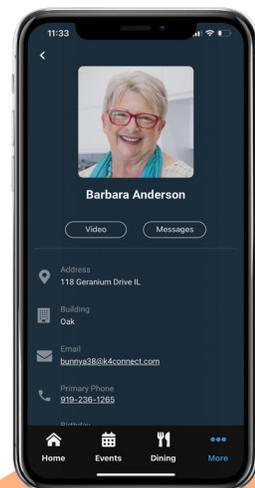
How to message contacts (*mobile and web app*):

1. On the Home screen, tap the chat bubble in the top right-hand corner
2. Here you will be presented with any of your recent message threads with contacts. To view a message thread, simply tap or click on the name of the person you were chatting with.
3. To send a new message, tap or click the “ + ”
4. You will be prompted to type in the name of the person you wish to send a message. Once you see the correct profile you wish to message, tap the name.
5. Type in your message and send!



How to call or video chat contacts (*mobile app*):

1. Navigate to the **Directory** (*found in the More section*)
2. At the top of the Directory, you will see options for both **Residents** and **Friends** (linked friends & family members). Select the category of the person you wish to call.
3. Scroll, or use the Search bar to find the contact. Tap on the contact name to be presented with their profile.
4. To video call, tap **Video** underneath the profile photo
5. To call, tap the phone number listed under Primary Phone



Need help?
Contact K4Connect Support!

Call: 1 (855) 876-9673
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