

K4Connect

Privacy Statement



K4Connect takes both privacy and security very seriously, from cloud database storage to the smart devices in your apartment.

K4Connect's security model includes 256-bit encryption in flight and at rest. We have de-identified personal data to address privacy concerns across all databases.

We utilize Amazon Web Services for data storage, and all data is hosted in the United States. AWS' world-class commitment to privacy and security ensures that data is kept safe and secure. We also ensure that any partners with access to data meet our stringent security requirements and are given access to only the data they require.

Smart devices are locally managed through the K4Connect Home Hub, providing a more secure experience when compared to Wi-Fi only systems.

Communication within K4Community is a closed system, meaning you can only be contacted by staff members, family members you authorize, or your fellow residents.

Our Support team maintains remote visibility into every part of K4Community, meaning that when issues arise, proper steps can be taken in the unexpected event of a security issue.



Need help?
Contact Member Support!

Call: 1 (855) 876-9673
Email: support@k4connect.com

